

# The Wirral Craftsman Lifetime Guarantee

The Wirral Craftsman guarantees the structural element and workmanship of the product to be free from significant defects for the duration of ownership by the customer subject of the original quotation or contract (The Lifetime Guarantee).

The guarantee excludes faults deemed by the company to have arisen from misuse, wear and tear, accidental damage, alteration, overloading, moisture or property movement.

Ironmongery and other sundry items supplied and installed by the company, including but not limited to; locks, hinges, rails, runners and lighting are subject to the manufacturer's guarantees only and any repair or replacement by the company outside of the manufacturer guarantee period is discretionary and may be chargeable.